

# Generate and ground LLM answers using external knowledge



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## Research objectives



- Answer to a query accessing to external knowledge.
- Personalize the answers based on user preferences or information.
- Continually update the external source of knowledge.
- Ground the answers.



#### Continual Learning



- Ability of a model to learn from a sequence of tasks without forgetting the previous knowledge.
- Catastrophic forgetting is the degradation of performance on previously learned concepts when training sequentially on new data.

## Document representation & retrieval



- How to encode documents and the relationships between them?
- How to train a GNN to effectively capture the graph topology?
- How to continually keep the knowledge updated?

### Answering

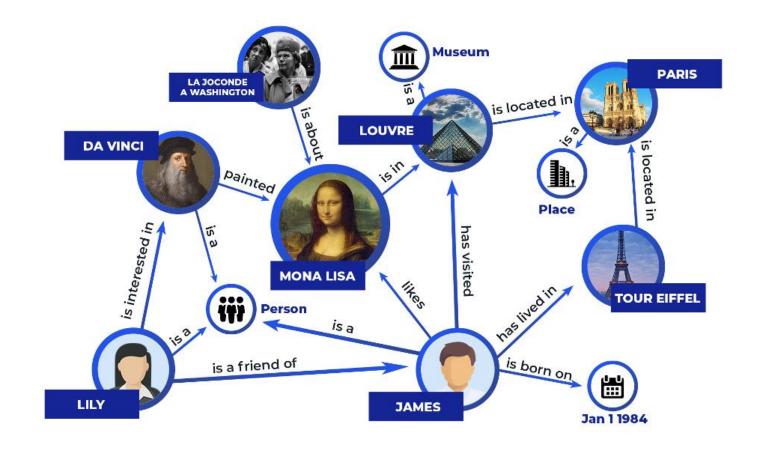


- A language model provide the answer based on the query and the additional input context.
- How to verify if the answer is correct? LM suffer of hallucinations.
- How to **provide** the **grounding** for the **information** provided?



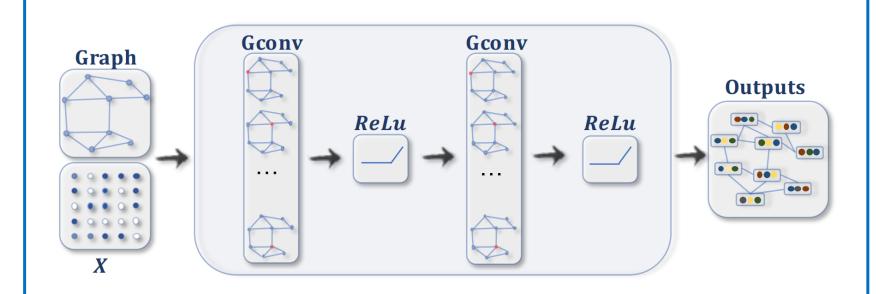


## Knowledge Graph



- A KG is a structured representation of information.
  - *KG*=<*V*,*E*>, where:
    - *V* is the set of entities.
    - $E \subseteq V \times R \times V$ .
    - *R* is the set of relations.

## Graph Neural Network



- GNNs are neural networks designed to work on data represented as graphs.
- A graph can be defined as a tuple  $G = \langle V, \mathcal{E}, X, \mathcal{E} \rangle$ 
  - V: nodes,
  - $\mathcal{E} \subseteq VxV$ : edges,
  - X: node features,
  - E: edge features.

### **Chain of Thoughts**



Roger has 5 tennis balls. He buys 2 more cans Of tennis balls. Each can have 3 tennis balls. How many tennis balls does he have now?



Roger has started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls. 5 + 6 = 11.

#### **Customized answer**



Does my company have to comply with all health and safety provision of law no...?



Yes, because you have a construction company with more than 100 employees.

## ୭<sub>୦</sub> ∨

What effect does bone marrow stromal cell-conditioned media have on...

**Answer motivation** 



The effect of bone marrow stromal cell-conditioned media (SCM)...



We found that T-cells did not exhibit significant alterations in their surface expression...